



Fine bespoke architectural & visual metalwork.

ElySION Ltd.
Willowbath Mill
Water Lane
Wirksworth
Derbyshire DE4 4AA
T: - 01629 820030 F: - 01629 826935
e-mail :- service@elysion.uk.com
web: - www.elysion.uk.com

QUALITY COMMITMENT

- ElySION is committed to the design, development, manufacture and installation of quality products.
- We aim to provide high standards of management, working together with clients to understand and agree their requirements, and to provide a service or product that will meet or exceed those defined requirements.
- Exceeding customer expectations is high on our priorities and we will promote continued improvements throughout our processes. We will ensure that all our colleagues and suppliers understand the key values of our customers, and what is expected of them to deliver a quality service.
- All those whom we employ will have appropriate training and qualifications and will be willing and able to accept, and use, monitoring feedback to improve our product & service.
- We invite customer representatives to provide views and comments at all times, on our level of service and product, and we actively monitor and evaluate the quality of our service, and seek to improve performance through structured feedback, reviews with customers and the application of best practice .

QUALITY ASSURANCE POLICY

The principle objectives of the Quality Assurance Policy of ElySION Ltd are to assure the high quality of service and consistency provided to customers. Operations will be planned and executed to ensure that product and/or services consistently meet customer and applicable regulatory requirements. Through the effective application of the quality system we will seek to address all aspects of customer satisfaction and expectations, processes for continual improvement, and the prevention of nonconformity.

In order to meet the customer requirements in a cost-effective manner, the company will operate a quality assurance system dedicated to the "Right First Time Approach". It is a prime requirement of this approach to quality that each person recognises and accepts the company philosophy and accepts the responsibility for his/her own operations. It is also recognised that ongoing changes will require continual review of the quality policy to maintain its suitability.

The Managing Director has authority and responsibility for the effectiveness, implementation & maintenance of the quality system, and will provide a framework for establishing and reviewing quality objectives with all employees.

This policy will be displayed at the company to provide visible management commitment and to ensure full awareness within the whole company.

Signed:

A handwritten signature in black ink, appearing to be "J. Moor", written over a light blue circular stamp.

Managing Director
1st January 2007